THE POSITION

The Server Support Area in the Infrastructure Services Bureau of the Technology & Innovation Department has an immediate opening for a Systems Support Specialist. Under general supervision, the position will be assigned to support the Server Support Area. The Systems Support Specialist will work with a team of technical staff and will serve as a key resource for VMWare server virtualization, Active Directory Domain Services Administration and Citrix server environments.

EXAMPLES OF DUTIES

- Serves as a Windows Systems Engineer with general administration and engineering responsibilities for a 500+ Windows Server 2003/2008 R2/2013 environment;
- Configures, engineers, and administers Microsoft Active Directory;
- Uses Active Directory Federation Services (AD FS) to set up and manage authentication of external sites and set up/manage trusts;
- Responsible for daily administration and maintenance of the Vmwre ESX 5.1/vSphere environment, including monitoring, upgrading and building out new virtual servers as needed;
- Develops scripts using Powershell, vbscript or similar scripting tools;
- Uses patch management tools and anti-virus protection software to monitor and fix systems; and
- Performs other duties as assigned.

DESIRED QUALIFICATIONS

- Exceptional Active Directory Engineering skills (AD DS, Forests, AD FS, Trusts, ADSI);
- Strong Windows Server 2003/2008 R2/2013 Engineering skills;
- Advanced VMware ESX 5.1 skills to support/maintain the virtual server environment;
- Some knowledge of TCP/IP networking and related network services (i.e. DNS, SMTP, DHCP etc.); and
- Some knowledge of Active Directory concepts and administration.

Department Contact Information

For more information regarding this exciting career opportunity, please contact the Civil Service Department at (562) 570-6202. To learn more about the Technology and Innovation Department visit http://www.longbeach.gov/ti.

DESIRABLE EDUCATION AND EXPERIENCE

Bachelor's Degree in Computer Science, Engineering, Business or a related field and a minimum of two years related experience.

DESIRABLE SKILLS

- Advanced experience in Active Directory Domain Services (AD DS), ADSI, AD Consolidation/Clean Up/Migrations and Authentication/Certificate;
- Knowledge of Powershell, vbscript or similar scripting tools;
- Ability to recognize, analyze and effectively solve problems in a timely and organized manner using industry best practices and procedures;
- Ability to clearly communicate technical concepts to non-technical people; and
- Ability to multi-task in a fast-paced environment;
- Effective customer service and writing skills;
- Ability to be on call and work overtime as required; and
- Ability to lift 30 pounds.

This information is available in an alternate format by request to the Department of Technology & Innovation at (562) 570-6982. If you require an accommodation because of a disability to participate in any phase of the selection process, please submit your request with your application or call (562) 570-6982.